

Environmental Trends

The Washington State Enterprise Architecture Committee (EAC) has identified environmental trends that impact how the State will spend its resources.

Environmental trends are major internal and external forces that impact an enterprise. For example, changes in policies, regulations, technology, and public expectations can each influence business objectives and drivers. The EAC will review environmental trends as needed and integrate them into the EA strategic planning process.

The EAC has identified the following environmental trends:

- Collaboration:
 - Changing business and technical views - from silos to enterprise-wide, interconnected communities of interests and information systems and services.
 - Increasing need for various government entities (Federal, State, local) to share data and information.
 - Increasing need to coordinate with community service providers.
- Security:
 - Increasing need for privacy and security of data and information.
- Access:
 - Increasing demand for public (citizen/constituent, businesses) access to information and services.
 - Increasing public interest in one-citizen, one-service provider, government acting as a single service provider, one face of government.
- Economic:
 - Instability in revenue
- Technology:
 - Continued movement to open standards
- People:
 - Skilled technical resources will continue to be scarce.
 - Changing demographics
 - ◆ Aging workforce
 - ◆ The population and workforce Diversity
 - ◆ Average age of population is increasing
 - ◆ Multi-lingual (English not primary language)
 - Globalization factors
 - ◆ Increasing pressure related to outsourcing
 - ◆ National efforts, e.g. sales tax on internet
 - Cyber terrorism on increase
 - Workforce is increasingly mobile